

<重要訊息公告>

親愛的客戶您好，

本行修正「國際金融業務分行 帳戶往來暨相關服務總約定書」中/英文版部分條文內容，並自民國114年10月21日起施行，茲將修正內容說明如後。

若有任何問題，歡迎來電洽詢本行各營業單位或客服中心(客服專線：0800-688-168、02-2182-1988)，並期盼能繼續給予指教與惠顧！

元大商業銀行 敬啟

元大商業銀行「國際金融業務分行帳戶往來暨相關服務總約定書」中/英文版修正對照表

修正後條文	現行條文	修正說明
伍、網路/行動銀行服務 一~九(略) 十、服務項目、限制 (一)~(四)略 (五)基金、 <u>境內外股票/ETF、海外債券、結構型商品、信託等服務</u> ，悉依貴行相關規定辦理。 (六)~(十一)略 十二、 <u>非約轉密碼服務</u> (一) <u>OTP驗證碼：客戶同意依貴行規定方式進行行動裝置設備認證及啟用本項服務，貴行系統將透過行動銀行產生「一次性密碼」(每次產生之驗證碼皆為亂數且僅限當次有效)，經貴行系統驗證無誤後，即可進行相關交易。客戶索取OTP驗證碼而未輸入OTP驗證碼或連續輸入錯誤達三次，貴行將自動停止OTP驗證碼服務，如需恢復使用，客戶同意依貴行之規定辦理。</u> (二) <u>客戶同意凡憑上述驗證碼並使用貴行網路銀行/行動銀行所提供各項服務之行為，如驗證碼輸入正確，不論是否獲得客戶授權，貴行均得認定係客戶本人所為之有效指示，其因而完成之交易事項，客戶均予承認，絕無異議。</u> (三) <u>客戶接收驗證碼之行動設備，若有遺失、滅失、被竊，客戶應向貴行辦理取消或變更驗證碼服務手續，於貴行完成登錄手續後，始生效力。在貴行完成登錄手續前，所有依原約定所為之交易，客戶皆承認其效力。</u> (四) <u>客戶同意貴行得隨時調整網路銀行/行動銀行非約定轉帳交易所提供之驗證方式、累計轉帳金額上限及次數等相關規定，但應於調整前以顯著方式，於網站上公開揭示。</u> 十三~三十(略)	伍、網路/行動銀行服務 一~九(略) 十、服務項目、限制 (一)~(四)略 (五)基金/信託等服務，悉依貴行相關規定辦理。 (六)~(十一)略 (十二)~(二十九)(略)	增列新增開放交易業務項目。 配合商務網/商務網行動銀行新增 OTP 驗證客戶身分及交易服務，敘明非約定轉帳進行方式及相關規定 項次調整
V. Internet / Mobile Banking Services General Terms and Conditions 1-9 (Referred to as terms listed in previous contract) 10. Service items and limitations (1)-(4) (Referred to as terms listed in previous contract) (5) Funds, <u>domestic and foreign stocks/ETFs, foreign bonds, structured investments and structure notes products</u> , and trust services shall be conducted according to the Bank's rules. 6-11 (Referred to as terms listed in previous contract) 12. <u>Non-designated transfer transaction password service:</u> (1) <u>One Time Password (OTP): The Client agrees to authenticate their mobile device and activate this service in accordance with the Bank's regulations. The Bank's system will generate an "OTP" (each OTP code will be a random number and valid only for current transaction) through Mobile Banking. Transactions can proceed once the OTP is verified by the Bank's system. If the Client requests for the OTP but fails to</u>	V. Internet / Mobile Banking Services General Terms and Conditions 1-9 (Referred to as terms listed in previous contract) 10. Service items and limitations (1)-(4) (Referred to as terms listed in previous contract) (5) Fund / trust services shall be conducted according to the Bank's rules. 6-11 (Referred to as terms listed in previous contract)	Addition of available transaction business items. In coordination with Yuanta Prestige Corporate Banking(WEB/APP) services, OTP verification has been added as a new method for customer identity authentication

<u>enter it, or enters it incorrectly up to three times, the Bank will automatically terminate the OTP service. If the Client wishes to resume use, the Client agrees to follow the Bank's regulations.</u> (2) <u>The Client agrees that with entering the correct OTP, any use of the services provided by the Bank's Internet Banking/Mobile Banking will be deemed by the Bank to be a valid instruction from the Client, regardless of whether the Client has authorized the use. The Client acknowledges all transactions completed thereby and has no objection.</u> (3) <u>If the mobile device used to receive the OTP is lost, destroyed, or stolen, the Client must contact the Bank to cancel or modify the OTP service. This service will only take effect after the Bank completes the related formalities. The Client acknowledges the validity of all transactions made under the original agreement before the Bank completes the related formalities.</u> (4) <u>The Client agrees that the Bank may adjust the verification method, cumulative transaction amount limit, and number of transactions related to non-agreed transfers provided by the Bank's Internet Banking/Mobile Banking at any time, while such adjustments shall be prominently disclosed on the Bank's website before take effect.</u> <u>13~30</u>(Referred to as terms listed in previous contract) Hereinafter referred to as terms listed in previous contract	<u>12~29</u>((Referred to as terms listed in previous contract)) Hereinafter referred to as terms listed in previous contract	and transaction processing. The procedures and related regulations for non-designated transfers are also specified accordingly. Adjustment of listing numbers.
---	--	--