

## <重要訊息公告>

親愛的客戶您好，

本行修正「帳戶往來暨相關服務總約定書」部分條文內容，並自114年5月5日起施行，茲將修正內容說明如後。

屆時若有任何問題，歡迎來電洽詢本行各營業單位或本行客服中心(客服專線：0800-688-168、02-2182-1988、02-2182-1968)，並期盼能繼續給予指教與惠顧！

元大商業銀行 敬啟

### 元大商業銀行「帳戶往來暨相關服務總約定書」修正對照表

修正條文	現行條文	修正說明
<p><b>壹、共同服務</b></p> <p>一、客戶開立各項帳戶時，關於戶名、原留印鑑、得申請之存款及業務類別等事項及其他與本契約有關之附隨業務，應依照中華民國相關法令、解釋及貴行規定辦理。</p> <p>二、客戶留存於貴行之資料遇有更動時，應以書面簽蓋原留印鑑或經貴行認同之方式通知貴行，如未依貴行規定程序申請變動而致客戶有任何不便或受其他影響，貴行概不負責。客戶更名時，客戶須辦妥各項更名及變更印鑑手續，否則貴行有權予以拒絕繼續提供服務。</p> <p>三、客戶至貴行各營業單位辦理存、取款事宜，應憑存摺與存款憑條、取款憑條或存單或依約定方式辦理，取款並以客戶留存於貴行之印鑑或簽名為憑。客戶存取款憑條之帳號、戶名、日期或金額等文字如有由他人代填者，客戶應再核對相關文字確實無誤後始離櫃，並由客戶自行負責。客戶應與貴行事先辦理新臺幣無摺取款約定（個人戶並須留存電子郵件信箱及約定對帳單以電子郵件寄送），始得僅憑原留印鑑與取款憑條辦理無摺取款，且取款憑條之存戶簽章處除蓋原留印鑑外，並應經客戶(個人戶本人、非個人戶之負責人或代表人)親簽確認。</p> <p>1.When the Customer opens an account, matters such as account name, specimen seal, types of deposits and businesses that can be applied for, and other incidental businesses related to this Agreement shall be handled in accordance with the relevant laws and interpretations of the Republic of China and the regulations of the Bank.</p> <p>2.The Customer shall notify the Bank of any change to the information the Customer has on file with the Bank in writing with the Customer's specimen signature and seal or in a manner acceptable to the Bank. The Bank will not be liable for any inconvenience or other effects caused to the Customer if the change is not applied for in accordance with the Bank's procedures. When changing the name, the Customer must complete the procedures for changing the name and the seal; otherwise, the Bank has the right to refuse to provide further services.</p> <p>3.When depositing or withdrawing funds at the Bank's business units, the Customer should present the passbook, deposit slip, withdrawal slip or</p>	<p><b>壹、共同服務</b></p> <p>一、客戶開立各項帳戶時，關於戶名、原留印鑑、得申請之存款及業務類別等事項及其他與本契約有關之附隨業務，應依照中華民國相關法令、解釋及貴行規定辦理。</p> <p>二、客戶留存於貴行之資料遇有更動時，應以書面簽蓋原留印鑑或經貴行認同之方式通知貴行，如未依貴行規定程序申請變動而致客戶有任何不便或受其他影響，貴行概不負責。客戶更名時，客戶須辦妥各項更名及變更印鑑手續，否則貴行有權予以拒絕繼續提供服務。</p> <p>三、客戶至貴行各營業單位辦理存、取款事宜，應憑存摺與存款憑條、取款憑條或存單或依約定方式辦理，取款並以客戶留存於貴行之印鑑或簽名為憑。客戶存取款憑條之帳號、戶名、日期或金額等文字如有由他人代填者，客戶應再核對相關文字確實無誤後始離櫃，並由客戶自行負責。客戶應與貴行事先辦理新臺幣無摺取款約定（個人戶並須留存電子郵件信箱及約定對帳單以電子郵件寄送），始得<u>不憑存摺、僅憑原留印鑑與取款憑條辦理無摺取款</u>。<u>無摺提領現金僅限於存款帳號帳務所屬分行</u>，且取款憑條存戶簽章處除蓋原留印鑑外，並應經客戶(個人戶本人、非個人戶之負責人或代表人)親簽確認。</p> <p>1.When the Customer opens an account, matters such as account name, specimen seal, types of deposits and businesses that can be applied for, and other incidental businesses related to this Agreement shall be handled in accordance with the relevant laws and interpretations of the Republic of China and the regulations of the Bank.</p> <p>2.The Customer shall notify the Bank of any change to the information the Customer has on file with the Bank in writing with the Customer's specimen signature and seal or in a manner acceptable to the Bank. The Bank will not be liable for any inconvenience or other effects caused to the Customer if the change is not applied for in accordance with the Bank's procedures. When changing the name, the Customer must complete the procedures for changing the name and the seal; otherwise, the Bank has the right to refuse to provide further services.</p> <p>3.When depositing or withdrawing funds at the Bank's business units, the Customer should present the passbook, deposit slip, withdrawal slip or</p>	<p>為提升客戶服務，開放無摺提領現金可至任一分行辦理，取消無摺提領現金僅限存款帳號帳務分行之規範。</p>

certificate of deposit, or follow the agreed way, and withdrawals should be based on the Customer's seal or signature left on file with the bank. In the event that the account number, account name, date or amount of the deposit/withdrawal slip is filled in by another person, the Customer should check that the wording is correct before leaving the counter, and the Customer is responsible for this. The Customer should make an agreement with the Bank in advance for NTD **non-passbook** withdrawals (personal accounts are required to leave an email address on file and agree that the statements will be sent by email), and then the Customer may withdraw funds only with the specimen seal and the withdrawal slip. **In the event of withdrawing cash from non-passbook account, in addition to the specimen seal, the withdrawal slip must be signed in person and confirmed by the Customer (the personal account holder, or the responsible person or representative of the non-personal account).**

certificate of deposit, or follow the agreed way, and withdrawals should be based on the Customer's seal or signature left on file with the bank. In the event that the account number, account name, date or amount of the deposit/withdrawal slip is filled in by another person, the Customer should check that the wording is correct before leaving the counter, and the Customer is responsible for this. The Customer should make an agreement with the Bank in advance for NTD passbook-less withdrawals (personal accounts are required to leave an email address on file and agree that the statements will be sent by email), and then the Customer may withdraw funds only with the specimen seal and the withdrawal slip without presenting the passbook. Passbook-less cash withdrawals can only be made at the branch to which the deposit account belongs, and the space for the depositor's signature on the withdrawal slip, in addition to the specimen seal, must be signed and confirmed by the Customer (the personal account holder, or the responsible person or representative of the non-personal account) in person.