

<重要訊息公告>

親愛的客戶您好，

本行修正「國際金融業務分行 帳戶往來暨相關服務總約定書」中/英文版部分條文內容，並自民國111年7月25日起施行，茲將修正內容說明如後。

若有任何問題，歡迎來電洽詢本行各營業單位或客服中心(客服專線：0800-688-168、02-2182-1988)，並期盼能繼續給予指教與惠顧！

元大商業銀行 敬啟

元大商業銀行「國際金融業務分行帳戶往來暨相關服務總約定書」中/英文版修

正對照表

修正後條文	現行條文	修正說明
伍、網路/行動銀行服務 一、 銀行資訊 (一)銀行名稱：元大商業銀行 (二)申訴及客服專線： 0800-688-168、 <u>(02)2182-1988</u> 二~十三(略) 十四、外匯交易時間 除自行同幣別轉帳交易提供二十四小時服務外 ，即時轉帳交易時間為貴行總行營業日上午九點十分至下午 九 點，惟匯出匯款交易時間至下午三點三十分，如遇外匯市場匯率波動劇烈，當日匯率牌告無法於上午九點十分掛出時，交易開始時間以當日匯率牌告掛出時間為準。	伍、網路/行動銀行服務 一、 銀行資訊 (一)銀行名稱：元大商業銀行 (二)申訴及客服專線： 0800-688-168 二~十三(略) 十四、外匯交易時間 即時轉帳交易時間為貴行總行營業日上午九點十分至下午 七 點，惟匯出匯款交易時間至下午三點 三 十分，如遇外匯市場匯率波動劇烈，當日匯率牌告無法於上午九點十分掛出時，交易開始時間以當日匯率牌告掛出時間為準。	增列另一客服專線 (02)2182-1988 即時轉帳交易時間調整為至21:00
V. Internet / Mobile Banking Services General Terms and Conditions 1. Bank Information (1) Bank: Yuanta Commercial Bank (2) Complaint and Customer Service Hotline: 0800-688-168、 <u>(02)2182-1988</u> 2~13 (Referred to as terms listed in previous contract) 14. Time of deposit transactions The bank offers 24-hour service for foreign currency intra-bank transfer with the same currency on both banking and non-banking days, while the real-time transfer services are available from 09:10 to 21:00 on the Bank's business day (operating hours	V. Internet / Mobile Banking Services General Terms and Conditions 1. Bank Information (1) Bank: Yuanta Commercial Bank (2) Complaint and Customer Service Hotline: 0800-688-168 2~13 (Referred to as terms listed in previous contract) 14. Time of deposit transactions The real-time transfer service is available from 09:10 to 19:00 on the business day (operating hours of the Bank's headquarters). However, the outward remittance	Add another Customer Service Hotline (02)2182-1988 Adjust time to 21:00

of the Bank' s headquarters). However, the outward remittance service is available only until 15:30. Where the exchange rate of foreign currency market fluctuates violently and the Bank is unable to announce the exchange rate before 09:10, the transaction will be available when the Bank announces exchange rates of the day.

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